

Investors Complaints Data for Public Issue of Debt Securities

Data for every month ending – March 2024

| SN | Received from | Pending at the end of Last month | Received during the particular month | Resolved during the particular month* | Total Pending during particular month # | Pending complaints > 1 month | Average Resolution time^ (in days) |
|----|-------------------------------|----------------------------------|--------------------------------------|---------------------------------------|---|------------------------------|------------------------------------|
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | |

Trend of monthly disposal of complaints for the financial year:

| SN | Month | Carried forward from previous month | Received during the particular month | Resolved during the particular month * | Pending at the end of the particular month # |
|----|--------------------|-------------------------------------|--------------------------------------|--|--|
| 1 | Apr-23 | 0 | 0 | 0 | 0 |
| 2 | May-23 | 0 | 0 | 0 | 0 |
| 3 | Jun-23 | 0 | 0 | 0 | 0 |
| 4 | Jul-23 | 0 | 0 | 0 | 0 |
| 5 | Aug-23 | 0 | 0 | 0 | 0 |
| 6 | Sep-23 | 0 | 0 | 0 | 0 |
| 7 | Oct-23 | 0 | 0 | 0 | 0 |
| 8 | Nov-23 | 0 | 0 | 0 | 0 |
| 9 | Dec-23 | 0 | 0 | 0 | 0 |
| 10 | Jan-24 | 0 | 0 | 0 | 0 |
| 11 | Feb-24 | 0 | 0 | 0 | 0 |
| 12 | Mar-24 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis)

| SN | Year | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1 | 2021-2022 | 0 | 0 | 0 | 0 |
| 2 | 2022-2023 | 0 | 0 | 0 | 0 |
| 3 | 2023-2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

BOB Capital Markets Ltd

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